

Berkshire Winter Million Multi Day FAQs

MULTI DAY TICKETS

When do advance tickets close?

Three-Day Tickets are available until midday on Thursday 16 January.

Saturday & Sunday tickets are available until midday on Friday 17 January.

Can I purchase tickets on the day?

Single day tickets are available on the day. Multi-day tickets must be booked in advance.

Multi-Day Tickets – how do they work?

Three-Day Tickets give you access to all three days of the Berkshire Winter Million for a discounted entry - Royal Windsor Racecourse on Friday 17 January and Sunday 19 January and Ascot Racecourse on Saturday 18 January.

Saturday & Sunday Tickets give you access to the weekend of the Berkshire Winter Million for a discounted entry - Ascot Racecourse on Saturday 18 January and Royal Windsor Racecourse on Sunday 19 January.

Multi-day tickets can be booked at www.ascot.com or www.Windsor-racecourse.co.uk and must be booked in advance. The Multi-day tickets give you access to Ascot's Queen Anne Enclosure and Royal Windsor Racecourse's Grandstand Enclosure.

Three-Day Tickets are available until midday on Thursday 16 January. **Saturday & Sunday** tickets are available until midday on Friday 17 January.

Specific **Terms and Conditions** apply to these tickets in the event of abandonments across the Berkshire Winter Million.

When will I receive my tickets?

All tickets will be sent via email. This includes tickets for restaurant and hospitality bookings.

If you have booked through Windsor Racecourse You will receive your ticket(s) **no earlier** than 48 hours before the fixture you are due to attend. **If you have booked through Ascot Racecourse you will receive your tickets via email the week of the raceday.**

If you've booked your tickets within 48 hours of the fixture, these will be sent by the morning of the fixture you've booked.

Do I need to print my tickets?

No, we can scan e-tickets off mobile devices (mobile phones & tablets). If you wish to print them off and bring them along in paper format this is fine.

Can I collect my tickets on the day?

Unless at the request of the racecourse (for example carers' tickets), there is no longer an on the day ticket collection option. All tickets can only be sent via email.

For any raceday specific queries, such as car parking, food and drink, betting and child admission, please visit the FAQs page of the relevant racecourse:

Ascot Racecourse: <https://ascotsupport.zendesk.com/hc/en-gb>

Royal Windsor Racecourse: www.windsor-racecourse.co.uk/raceday-experience/faqs